Short Report

Romanticum

Zentralplatz 1
56068 Koblenz

Tel: +49 261 1291610

Welcome!
This offer was classified according to the criteria of the nationwide label

»Tourism for All«

and, in the period from

July 2019 – June 2022

is entitled to use the label

»Accessibility checked«

and the associated pictograms in accordance with the contract.
Information for people with walking difficulties and wheelchair users

All areas relevant for testing meet the quality criteria of the label "Accessibility certified – accessible for people with walking disabilities and partially accessible for wheelchair users".

Some information on accessibility are listed below. For detailed information please see the evaluation report.

- There is no parking lot available.
- There are public parking lots nearby (shopping center).
- The bus stop „Zentralplatz/Forum/Görgenstraße“ is 48 m away.
- The building is steplessly accessible.
- All evaluated rooms and facilities available to the guests are accessible at ground level or via an elevator.
- The elevator cabin measures 110 cm x 210 cm. The elevator door is 100 cm wide.
- All evaluated passageways/doors available to the guests are at least 90 cm wide.
- Seating is available in the exhibition.
- The exhibits are predominately visible when seated. The information on the exhibits is predominately readable when seated.
- There are no guided tours available for people with walking impairments and wheelchair users.

Public toilet for people with disabilities (basement)

- The barrier on the way to the WC can be opened with a Euro-key.
- The manoeuvring spaces are:
  - in front of/behind the door, in front of the toilet and the washbasin at least 124 cm x 150 cm;
  - left of the toilet 88 cm x 56 cm and right of the toilet 88 cm x 71 cm.
- There are grab rails available on the right and left of the toilet. The grab rails can be flipped-up.
- The sink is wheelchair compatible.
- The mirror can be seen while standing or sitting.
- There is a changing table available.
- An alarm trigger (cord) is available.
**Information for people with hearing impairments and deaf people**

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – partially accessible for people with hearing impairment**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is no clearly visible alarm.
- There is an audio induction loop system at the counter.
- An outgoing emergency call in the elevator is confirmed audibly. Alternatively stairs are available.
- The information about the exhibits is conveyed in written and audible form.
- There are no guided tours available for people with hearing impairment and deaf people.

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**Information for visually impaired and blind people**

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- Assistance dogs are allowed in relevant areas/rooms.
- The entrances are not visually rich in contrast and not recognizable by a tactile change of floor covering.
- All evaluated and usable areas for the guest are well illuminated, i.e. bright and glare-free.
- There are no visually contrasting or tactilely detectable floor indicators available.
- The signage is designed in clearly legible and contrasting font.
- There are some obstacles, e.g. objects protruding into the path/room: exhibition decoration/objects.
- There are few glass doors without safety markings.
- An outgoing emergency call in the elevator is confirmed audibly. The break position is announced by spoken commands. The operating controls are not visually rich in contrast, but tactilely detectable. Alternatively stairs are available.
- At least at the first and last step, stairs have visually contrasting edges. Stairs have handrails on both sides with tactile information about the floor.
- The exhibits are usually well illuminated. The information about the exhibits is conveyed in written and audible form. The written information is visually rich in contrast. There is an audio guide.
- Information is not available in Braille or prismatic font.
- There are no guided tours available for people with visual impairments and blind people.
• Offered aids: reading aids (reading glasses, magnifying glasses, etc.)

**Information for guests with cognitive impairments**

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

• The name or logo of the facility is clearly recognizable from the outside.
• Information for orientation is partly available with pictorial symbols (pictograms).
• The information about the exhibits is conveyed in written and audible form, but not in easy language.
• There are no guided tours available for people with cognitive impairments.
Information on the "Tourism for All" labeling system

All establishments and locations certified with the label "Tourism for All" meet the following quality criteria:

- Data and information on accessibility are collected and checked on site by external, specially trained evaluators. The method is not based on self-assessments.
- Data on accessibility is available in detail and can be viewed by the guests.
- At least one staff member has successfully passed a training on "Accessibility as a comfort and quality feature".

The labeling – explanation of the logos and pictograms

The label "Information about Accessibility" indicates that detailed and verified information on accessibility is available for all groups of people.

The label "Accessibility certified" is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.

The label "Accessibility certified" is available in two requirement levels:

"Accessibility certified: partially accessible".
The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your or the guest’s) individual requirements.

"Accessibility certified: accessible".
The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.
There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

- People with walking disabilities
- Wheelchair users
- People with hearing impairment
- Deaf people
- People with visual impairments
- Blind people
- People with cognitive impairments